

# Jenny Ward



**Senior PPM Specialist** 

With a well-rounded, 20-year career in IT and a focus on service delivery, Jenny has grown adept at prioritizing the challenges her clients face and responding effectively. Most recently, she spent 7 years as SharePoint and Project Server Administrator for a global data and telephony company, a role in which she acted as both technical and operational director of a Project Management support team. Not only is Jenny comfortable with installation, maintenance, reporting, and end-user training, but also front-end site design and execution.







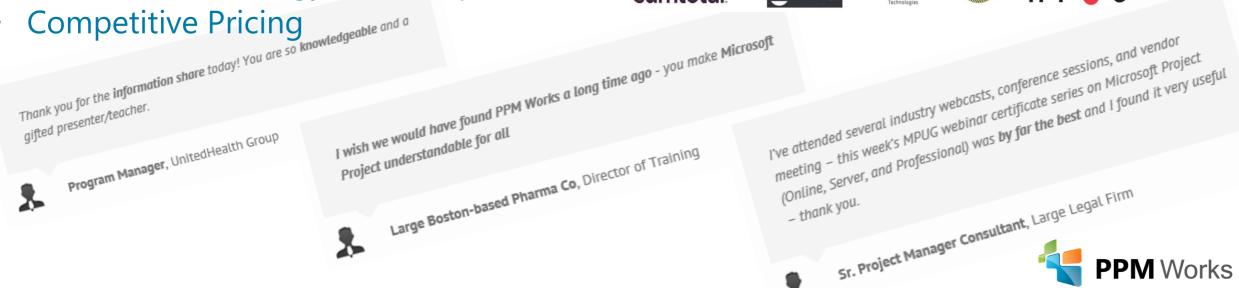


# Why Clients Choose PPM Works

Our Philosophy: We believe in honesty, integrity, and dedication – our passion for success drives our team. PPM Works core values start with family and health first to provide the most for our clients.

- Quality of Services are unmatched
- **Trusted Experience**
- Listening comes 1st
- Proven Methodology and Templates





## PPM Works Services and Solutions

Each company is unique. One-size-fits-all approaches will never help your business reach its full potential. We deliver custom PPM solutions and services, tailored to you – your industry, your culture, your one-of-a-kind challenges.

### **Solutions**

- Project Online Quick Start
- Industry Solutions
- PMO On-Demand
- Data Warehouse

- Report Pack
- PPM Discovery
- Office 365 Apps
- PPM Verticals
- Custom PPM Solutions

### **Services**

- Project Configuration
- Mentoring And Support
- Project Assessments
- Hands-on Workshops
- Virtual Upgrades

- Power BI And Dashboards
- Microsoft Planning Services
- Training Courses





# Learning Objectives

At the end if this webinar, participants will understand the differences and use cases for Office 365 Productivity tools (highlighting Project Online and Planner)

### Participants will be able to:

- Understand Task Management and Work Management
- 2. Planner and Project Online **Use Cases**
- 3. Get started using **Planner and Project** (assigning tasks, track progress, and communicating with your team)
- **4. Determine when to use:** Planner, Project Online, Linking, and/or Integration





### Session Goals

Understanding the Microsoft Work Management Solutions

Project Online and Planner Use Cases

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When to Integrate

Equip You to Get Started Today

Quick Reference on Steps to Get Started Make the Most of Your Time

Fast-pace, Condensed Content

Use **Q and A tab** for questions
Respond to the **Poll** in the middle of the session **Live Question and Answer session** at the end of the session

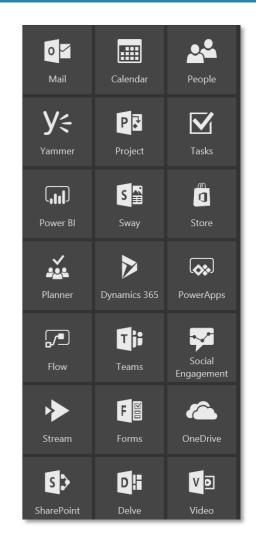


## Quick Question for Group

What tools does your organization use today to facilitate collaboration and manage effort? (Project, Excel, O365, Shared Drives, To Do, Yammer, etc.)

### How do you know...

- 1) Who is working on what?
- 2) When things are due?
- 3) If they can be completed on time?
- 4) If people are working on the right things at the right time?





### How You Work

### **Me Work**



Focusing on individual activities and tasks that do not involve others but are important to the company

### We Work



Working with my peers and other groups on ad-hoc projects, and longer term communities of interest

## **Department Resources**



Structured resources for large groups of people that are focused on a common goal or area of the company

## **Company Connection**



Finding and consuming content that connects me to the whole company and success of the business.



### MICROSOFT'S PROJECT AND TEAM PRODUCTIVITY SOLUTIONS



Tools for all uses

Best experience across devices

Seamless Browser & Desktops

Calendars & Schedules

Content Management Task Management Enterprise
Social &
Messaging

Flexible
Reporting
& Analytics

Integrated solutions for individuals, teams and major programs

## Project Online and Planner

#### **AD HOC TEAMS**

WORK MANAGEMENT

#### SharePoint



Foundational solution for groups, lists, workflows and content sharing.

#### Planner



An Office 365 App to create a team, build a plan, assign tasks and check progress. Planner is about simplicity & ease of ramp up and use.

#### FORMAL TEAMS

### PROJECT MANAGEMENT

### **Project Online**



Plan, Manage Execute

A scalable solution for schedule, resource, cost and time management. Templates, wizards and real-time reporting improve controls, while team sites, notifications and apps guide team members to deliver better results. Designed for advanced and formal project management approach and allows for Adhoc as well.



# When to Use Planner vs Project Online

Use Case	Planner	Project Online
I need to track tasks but I am unfamiliar with project management tools.	X	
I want to quickly enable my team to use OneNote, Outlook, SharePoint.	X	
I am resistant to learning a new tool, or don't have the time to do this now.	X	
I prefer a detailed WBS, with task dependencies, and task tracking against baselines.		X
Our organization uses timesheets to track task progress.		X
I need to track progress for all my projects at the portfolio level with executive visibility.		X
I need to create custom views, groups, and filters for tasks		X
I want to easily track risks, issues, and deliverables		X
I want a simplified visual that displays who is doing what and what progress has been made.	Link to Planner	
I want to manage my project schedule in Microsoft Project and allow the flexibility for team members to track and progress their tasks where they prefer. I need visibility of progress and who is doing what.	Integration at Task Level	



## Use Case Scenarios

1. Planner



2. Project Online



3. Link from Project to Planner



4. Integration from Project to Planner





## Use Case Scenario #1

Diane Prescott is a product marketing manager for Contoso, which specializes in cutting-edge consumer technology. She's leading the **planning efforts** for an upcoming tech conference where Contoso will showcase one of its newest products, a virtual reality headset named the Wingtip.

She spends most of her time coordinating tasks by email and debriefing on progress with her team once a day by phone.

Contoso has robust project management software, but it's much too involved for Diane, whose expertise is in marketing, not project management.

### **Summary:**

- Planning efforts
- Coordinates tasks by email
- Daily Progress (by phone)
- Contoso has robust project management software
- Too involved for Diane, whose expertise is in marketing, not project management.





## Planner Task Board

#### New Office 365 service

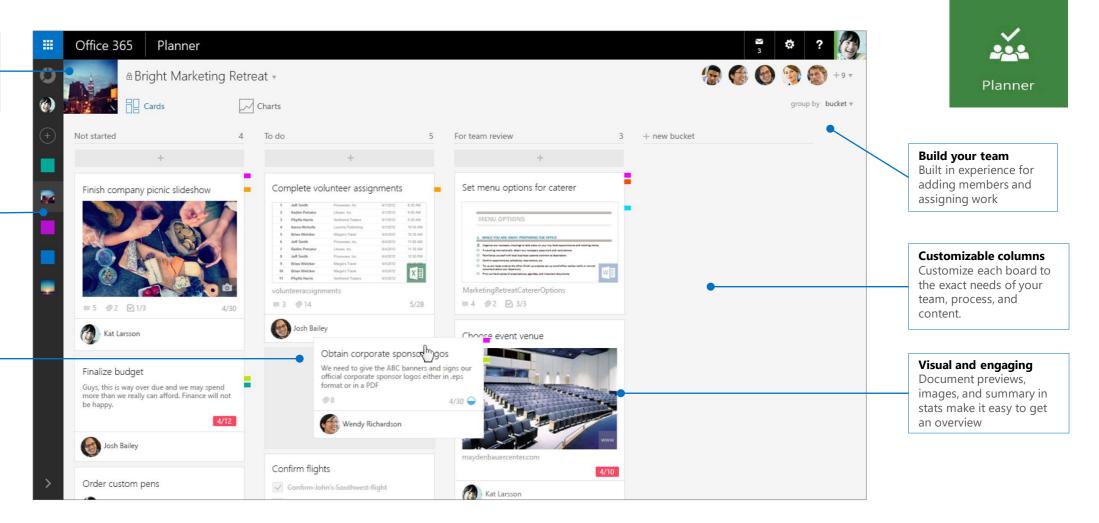
Fully integrated into the suite and Office 365 Groups

#### My work organized

Access the Planner Hub, My Tasks, and all Plans ordered by activity

#### **Interactive Boards**

Track and organize your team's work by moving cards between columns





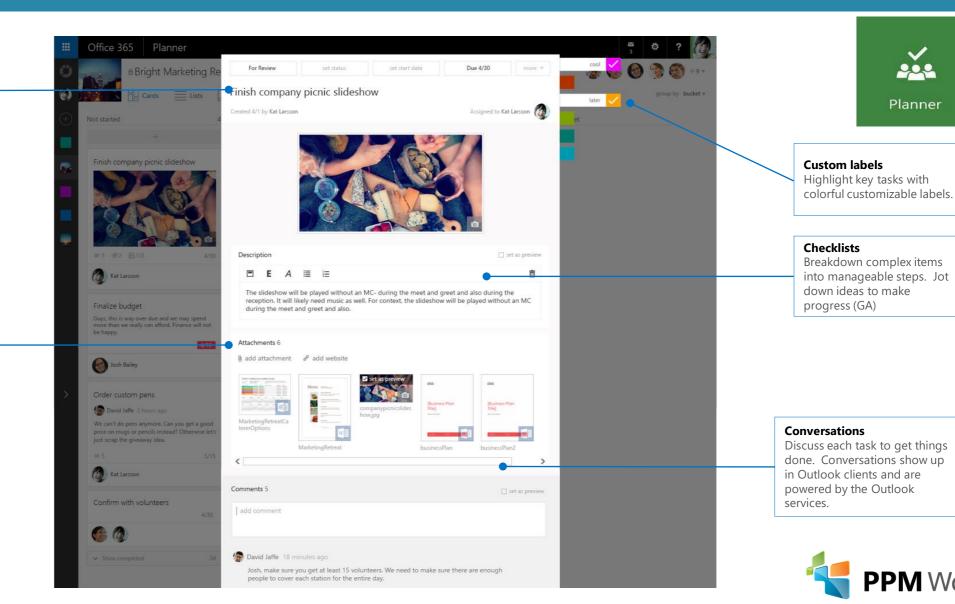
## Planner Task Details

#### Focus on the details

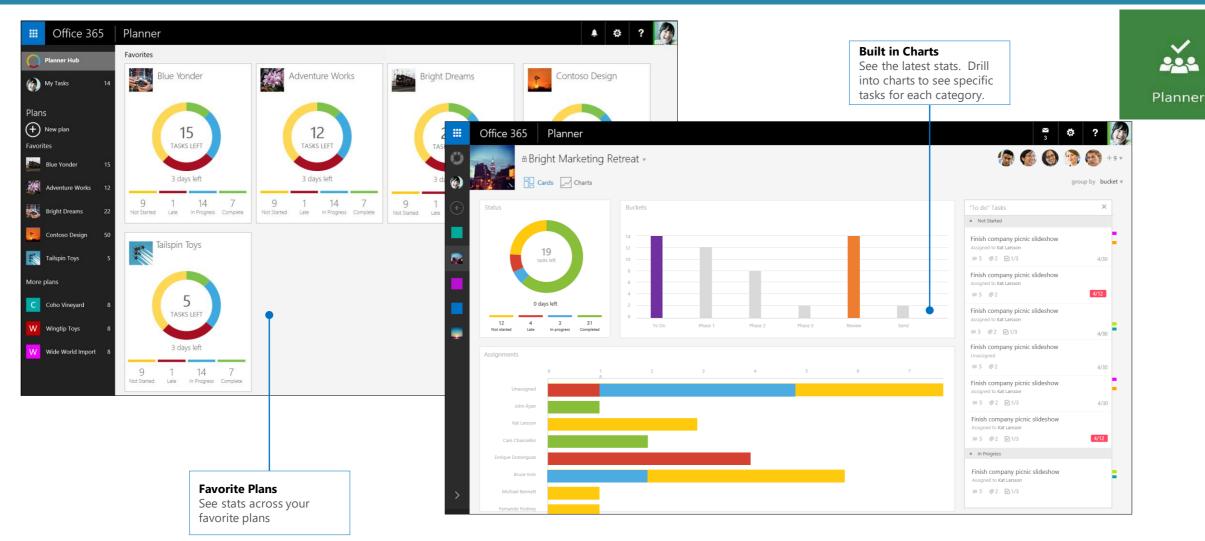
Rich details experience include progress, start and due dates, assignments, and description.

#### **Documents and attachments**

Easily upload new files, attach links, or pick from existing OneDrive for Business content



## Planner Hub and Charts







## Use Case Scenario #2

Raul Peterson is a project manager for Contoso, which specializes in cutting-edge consumer technology. He manages many projects across the organization and requires visibility as to the status of his projects. He needs more time in the day for **project status.** Raul needs to create cross project dependencies, and track issues and risks across projects. Contoso has robust project management software and Raul wants to use it.

### **Summary:**

- Project pro is known
- Cross-project Task view
- Automate status reports
- Track Issues, Risks and create cross project dependencies



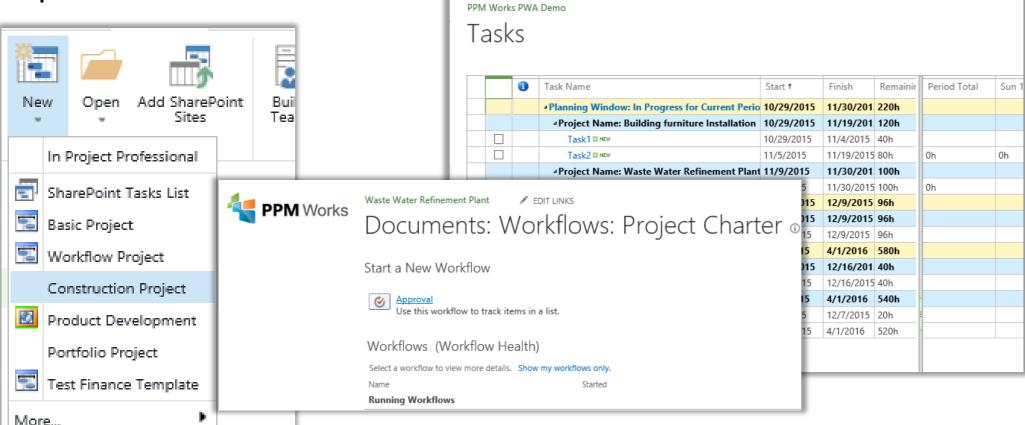


# Task Management

Project Creation, Task Updates, and Document Approval Workflow

Leveraging out of the box Project Creation and tracking/approval

capabilities



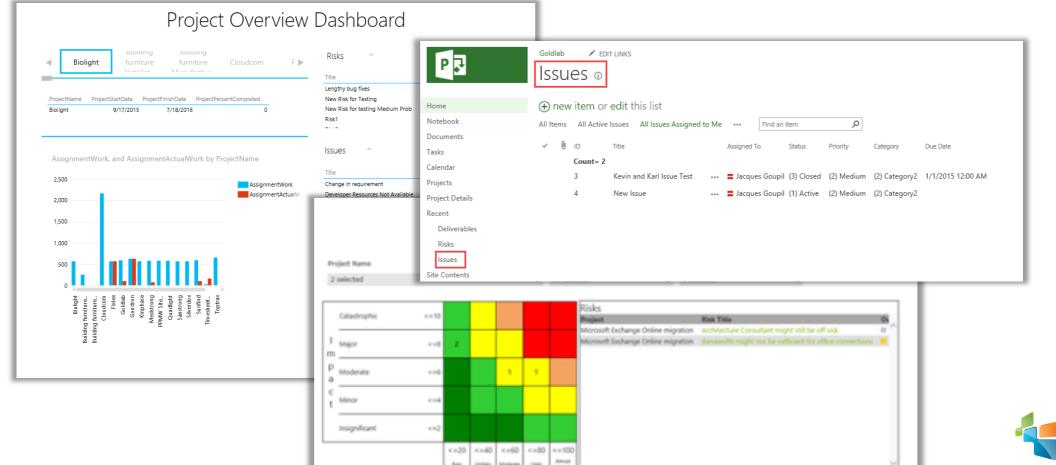




# Risk / Issue Management

### Flexible Reporting including Excel, Power BI, Dashboarding





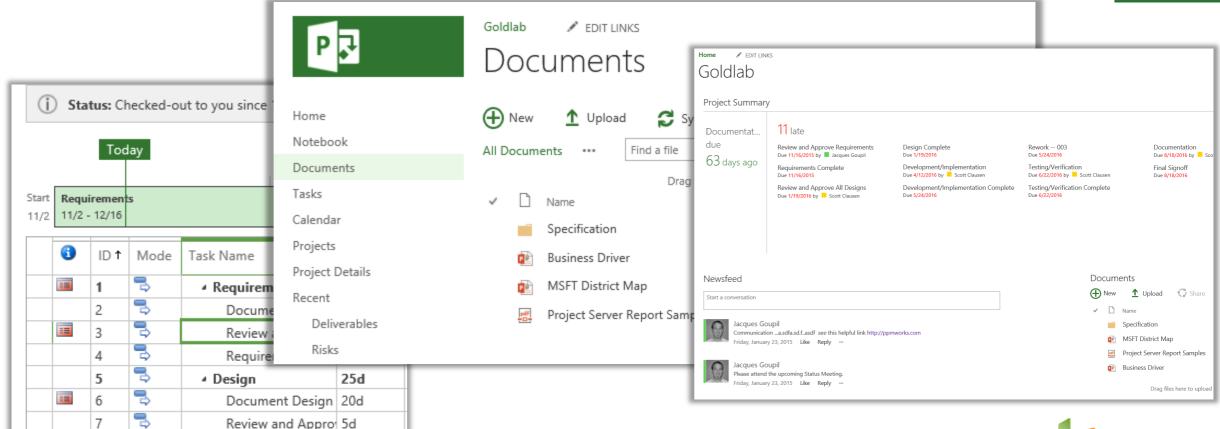


# Team Collaboration and Doc Management

Easy Collaboration with Project Site and Documents at a project or task level.

Design Complete | 0d





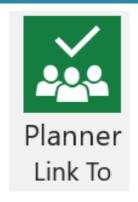


### Use Case Scenario #3

Mary Cooper wants to manage her project in Project and allow for detailed work to be completed/tracking in Planner. She does not want the two to sync. She prefers them separate.

As a project manager she wants her teams to stay happy and **choose their preferred tool,** however, the teams do not track at the same level as her project calls for.

They need to be able to **link to the details** in Planner if Project Managers need to get to Planner. Looking for a **central repository for projects**.



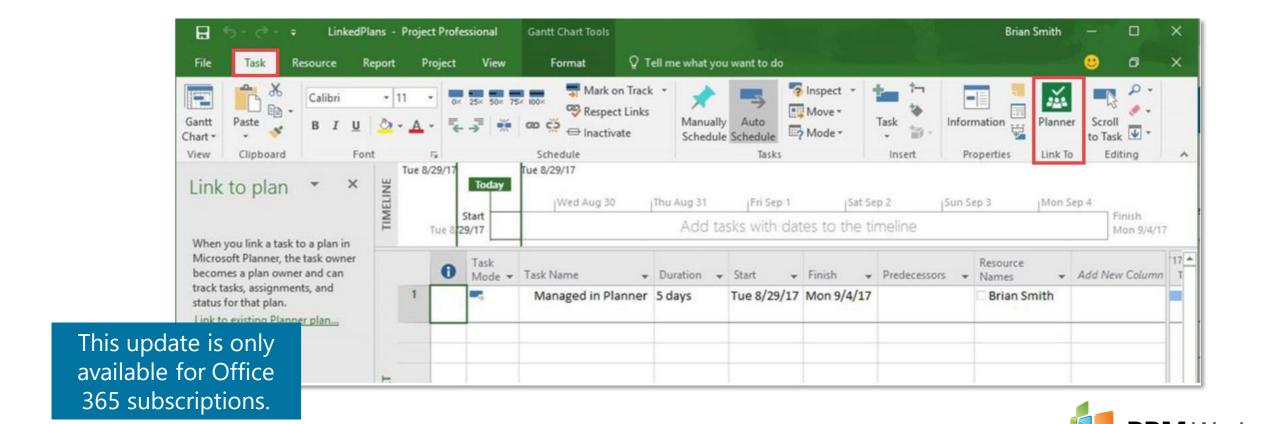
### **Summary:**

- Allows link from Project to Planner
- Project Task to Planner Plan
- Task status is not connected



# Linking Plans to a Project Task

Note: You need Project Professional (via Project Online) to see the new *Planner Link* on the Task ribbon

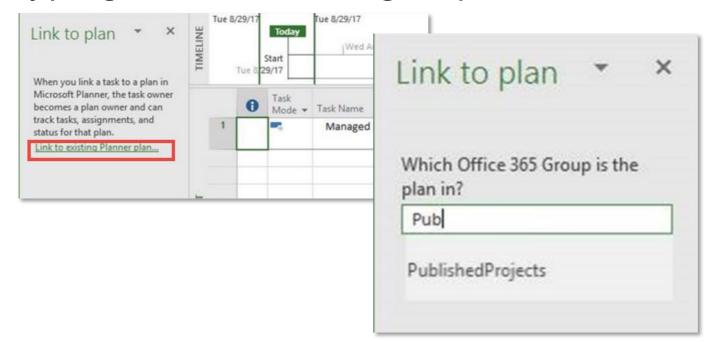


# Linking Plans to a Project Tasks

The guide will open to the left of the project schedule.

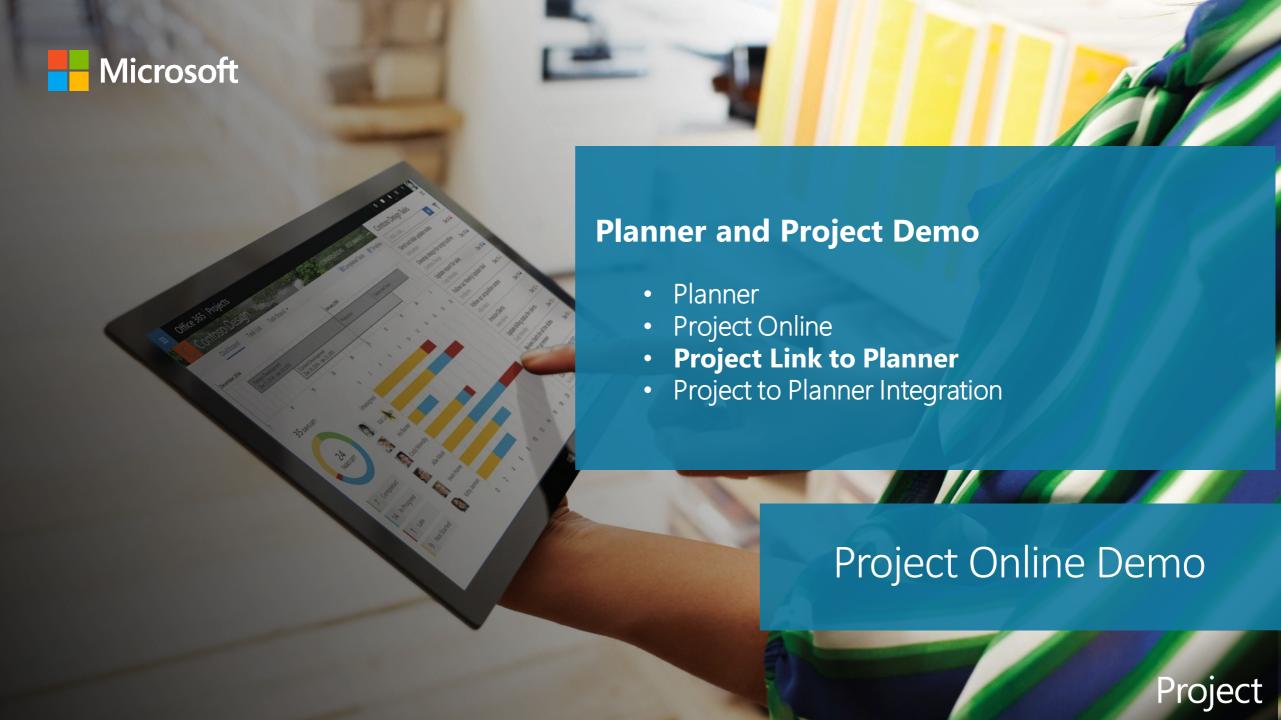
Select the link to view a list of Office 365 Groups

Start typing to search for a group



Both the project and the task must be published to create the link.





### Use Case Scenario #4

Diane Prescott and Raul Peterson both work for Contoso, which specializes in cutting-edge consumer technology. As a product manager and project manager they both want the **flexibility to choose** how they manage their projects and tasks.

They need to be able to associate files with individual tasks and provide a central repository for project and task related documents. Their managers want to see reports for all of their projects. They also want to be able to view high-level project status.





### **Summary:**

- Tool integration allows for using both Planner and Project Online
- Document libraries
- Portfolio-level and project-level status reports
- Custom views
- Best of both worlds



## Integration from Project Online to Planner

### We perform all types of Integrations:

- 1) Leverage existing tools (ours and partner created)
- 2) Deploy Standard Operating Procedures
- 3) Implement process change
- 4) Develop custom code and apps
- Feature set deployment working with Microsoft on future releases

**Integration Planning:** Understand your needs and provide you with options



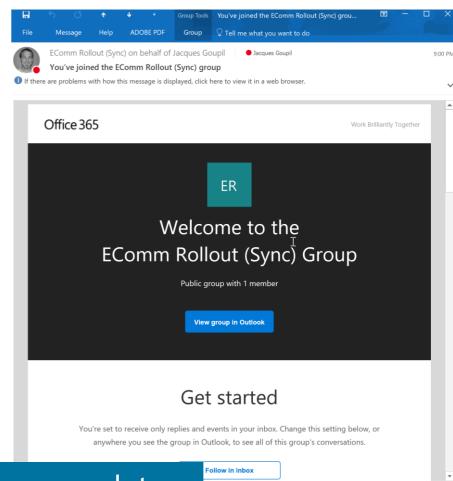
# Integration from Project Online to Planner

## **Bi-Directional Sync to/from Project Online to Planner**

- Project Online Task to Planner Task
- Option to set the Sync per Task
- Schedule Sync or perform On Demand
- Associate Project Task to specific Planner Bucket

### What happens with the Sync?

- 1. Sync will create a new Planner Plan
- 2. Email to the group that the Plan was created
- 3. Establishes link between Project and Planner
- 4. Allows for progress from either tool Progress to % Complete



Flexibility on where the team updates and creates tasks





# Roadmap to PPM Maturity

### Across the Organization

Enterprise Your Opportunity PPM is optimized across Portfolio Value = Value Potential X Ability to Realize the enterprise with a Cross focus on continuous risk Portfolio mitigation and value Value to Organization PPM is adopted and used Project consistently across Project portfolio multiple organizations Portfolio performance and risk and portfolios data is understood and can be compared at the Portfolio analysis is individual, cross-LOB, compare and leverage repeatable, predictable, and enterprise levels portfolio analysis and consistently used to **Project** evaluate and optimize Inventory multiple departments project portfolio selection Senior leadership is able to leverage PPM analysis Consistent measures when allocating funds to Ad hoc Processes are defined & Portfolio Management enable **cross portfolio** various portfolios documented, and most teams are able to analysis, selection, projects are aligned to understand, analyze, & planning and No Portfolio **Business Driver** recommend optimal management that Ability to measure and Inventory or Process portfolio bundles and supports predictive benchmark entire modeling and internal / -"Just Do It/FIFO" schedules to technology portfolio lifecycle All projects are external benchmarking -Success is random and business partners consistently captured in -Poor transparency a project inventory

Basic













Stages of Excellence





**Well-oiled Machine** 





# Feature Comparison

Feature	Planner	Project Online
Mobile Friendly views	+	+
Security – who can view/edit project/plan	+	+
Upload documents associated with projects	+	+
Assign task to multiple resources	+	+
Associate documents with individual tasks	+	+
Track progress	+	+
Graphical task-level view	+	+
My Task Summary view	+	+
Project-level discussion and collaboration	+	+
Task-level discussion and collaboration	+	-
Included in Office365 Suite (no additional license cost)	+	-



# Feature Comparison

Feature Feature	Planner	<b>Project Online</b>
Scheduling engine (Start and Finish calculated by pred/succ tasks	-	+
Portfolio Views	-	+
Portfolio Views with indicators	-	+
Supports Master Projects/Sub Projects	-	+
Create custom views	-	+
Custom project-level fields	-	+
Track effort and cost	-	+
Manage issues, risks, and deliverables	-	+
Customize the User Interface	-	+
Timesheets	-	+
Multiple levels of tasks supported	+	+
Schedule Templates	+	+



# Question and Answer





# PPM Works Upcoming Events and Webinars







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## Calls To Action

- 1. Start incorporating these techniques today
- 2. Register for the PPM Summit in Burlington, MA at **ppmworks.com/events**
- 3. Check out our Blogs / webcasts
- 4. Get LinkedIn with me (Your Name)
- 5. Get LinkedIn with PPM Works
- 6. Send questions to <a href="mailto:lnfo@ppmworks.com">lnfo@ppmworks.com</a>



## Contact Us

# We'd Love to Hear From You-Get In Touch With Us!

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